



Client Feedback For Comments, Compliments and Complaints

The Transport Group of the Department of Lands and Planning has established a Feedback System as a part of our commitment to providing excellent customer service.

We need to know what you think we're doing well and where you think we can improve. If you would like to provide the Department with feedback in the form of a comment, compliment or complaint, please fill in the form below or the electronic form available on the Department's internet site at www.nt.gov.au/transport/ This form can be lodged using any of the options detailed on the back of this page.

Your Details

Family Name: Given Name(s): Title (Mr/Ms/Mrs/Dr etc):.....
Company/ Organisation:
Address:
Phone No: (home) (work) (mobile)
Email: Fax:

Details of Your Feedback

Please provide details of your feedback, including the outcome you are seeking, if appropriate. You may wish to attach additional documentation:

Would you like us to reply to your feedback?

Yes No If you tick YES, please ensure you have provided sufficient contact details above.

How would you like us to reply to your feedback?

Telephone Call Email Fax Post

Form continues on reverse - please turn over.



Acknowledgement of Receipt of Feedback

This receipt to be provided to person providing feedback at time of lodgement.

Please retain this receipt and the customer receipt number as a confirmation of the lodgement of your feedback. Telephone enquiries regarding the Department of Lands and Planning's feedback system, or the status of your lodged feedback, can be made direct to telephone number 8924 7022.

